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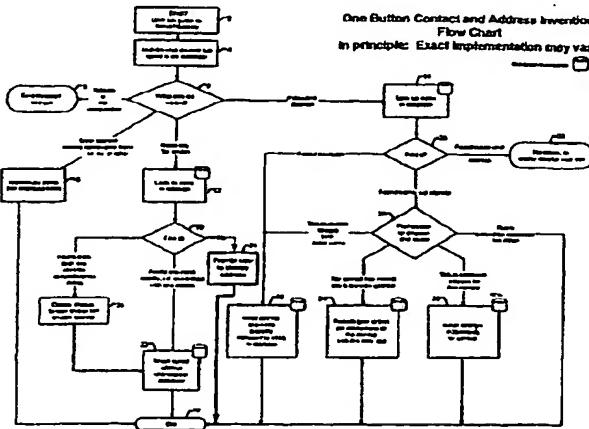
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(54) Title: METHOD, SYSTEM AND COMPUTER READABLE MEDIUM FOR RETRIEVING INFORMATION



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(57) Abstract: A method, system and computer readable medium for information handling within an operating system, including providing a record retrieval program, providing an input device within a window or screen of the operating system and configured to enter an execute command which initiates a record retrieval from local and remote information sources using the record retrieval program, using the record retrieval program to enter first information into search fields provided in the record retrieval program, entering the execute command using the input device after the step of entering the first information, searching, using the record retrieval program, the local and remote information sources for second information associated with the first information, and displaying the second information in the record retrieval program, when one of the local remote information sources includes second information associated with the first information.

METHOD, SYSTEM AND COMPUTER READABLE MEDIUM FOR RETRIEVING INFORMATION

5 This invention relates to a method, system and computer readable medium for name and address handling (hereinafter called "address handling"), and more particularly to a touch screen, keyboard button, icon, menu, voice command device, etc. (hereinafter called "button") provided in a computer program, such as a word processing program, spreadsheet program, etc., or operating system, such as Windows operating system, MacIntosh operating system, etc., and coupled to an information management source for providing address handling within a document created by the computer program or within the operating system.

10 In recent years, with the advent of programs, such as word processors, spreadsheets, etc. (hereinafter called "word processors") and operating systems, such as Windows operating system, MacIntosh operating system, etc., users may require retrieval of information, such as name and address information, etc., for insertion into a document, such a letter, fax, etc., created with the word processor or for contact management at the operating system level. Typically, the information is retrieved by the user from an information management source external to the word processor, such as a database program, contact management program, etc., or from the word processor itself, for insertion into the document. Examples of such word processors are Word, NotePad, Excel, Wordpad, WordPerfect, Quattropro, Amipro, etc., and examples of such information management sources are Access, Outlook, Oracle, dBase, RBase, Cardfile, etc.

15 However, the information in the database must constantly be updated by the user. This requires the user to learn how to use and have access to the database. In this case, a change in the information, such as change in an address or a name, etc., requires the user of the word processor to implement this change in the database, or alternatively, the change is made to the database centrally by a database administrator.

Accordingly, an object of the present invention is to provide a method, system and computer readable medium for address handling within a computer program or operating system.

Another object of the present invention is to provide a method, system and computer readable medium for address handling within a computer program, such as a word processing program, spreadsheet program, etc., or operating system, such as such as Windows operating system, MacIntosh operating system, etc.

Another object of the present invention is to provide a method, system and computer readable medium for address handling within a computer program or operating system, using an input device provided in the computer program.

Another object of the present invention is to provide a method, system and computer readable medium for address handling within a computer program or operating system, using an input device, such as a touch screen, keyboard button, icon, menu, voice command device, etc., provided in the computer program and coupled to an information management source.

Another object of the present invention is to provide a method, system and computer readable medium for address handling within a computer program or operating system using an input device provided in the computer program or operating system and coupled to local and/or remote information management source, such as a database program, contact management program, computer network, Internet site, etc.

Another object of the present invention is to provide a method, system and computer readable medium for address handling within a computer program or operating system using an input device provided in the computer program or operating system and coupled to local and remote information management source, such as a database program, contact management program, computer network, Internet site, etc., wherein data found in the local database is related to data found in the remote database.

The above and other objects are achieved according to the present invention by providing a novel method, system and computer readable medium for information handling within an operating system, including providing a record retrieval program, providing an input device within a window or screen of the operating system and configured to enter an execute command which initiates a record retrieval from local and

remote information sources using the record retrieval program, using the record retrieval program to enter first information into search fields provided in the record retrieval program, entering the execute command using the input device after the step of entering the first information, searching, using the record retrieval program, the local and remote information sources for second information associated with the first information, and displaying the second information in the record retrieval program, when one of the local and remote information sources includes second information associated with the first information.

A more complete appreciation of the invention and many of the attendant advantages thereof will be readily obtained as the same becomes better understood by reference to the following detailed description when considered in connection with the accompanying drawings wherein figure 1 is a flow chart illustrating a method for address handling within a computer program, according to an exemplary embodiment of the present invention, figure 2 is a flow chart illustrating a method for address handling within a computer program, according to another exemplary embodiment of the present invention, figure 3 is a screen shot illustrating the inputting of a name to be searched and an address handling button within a word processor, according to an exemplary embodiment of the present invention, figure 4 is a screen shot illustrating a retrieved address in a word processor, according to an exemplary embodiment of the present invention, figure 5 is a screen shot illustrating the inputting of a name and address to be searched and an address handling button within a word processor, according to an exemplary embodiment of the present invention, figure 6 is a screen shot illustrating an add new contact message window, according to an exemplary embodiment of the present invention, figure 7 is a screen shot illustrating a contact register message window, according to an exemplary embodiment of the present invention, figure 8 is a screen shot illustrating an address missing message window, according to an exemplary embodiment of the present invention, figure 9 is a screen shot illustrating a modify contact's address message window, according to an exemplary embodiment of the present invention, figure 10 is a screen shot illustrating a select a contact address register message window, according to an exemplary embodiment of the present invention, figure 11 is a screen shot illustrating a more detailed mode of registering an additional address for the contact register of figure. 9, according to an exemplary

embodiment of the present invention, figure 12 is a screen shot illustrating a contact management program window in a full detailed mode, according to an exemplary embodiment of the present invention, figure 13 is a screen shot illustrating an address already in use message window, according to an exemplary embodiment of the present invention, figure 14 is a screen shot illustrating the inputting of a name to be searched and an address handling button within a spreadsheet, according to an exemplary embodiment of the present invention, figure 15 is a screen shot illustrating a retrieved address in a spreadsheet, according to an exemplary embodiment of the present invention, figure 16 is a flow chart illustrating a method for address handling within an operating system, according to another exemplary embodiment of the present invention, figure 17 is a screen shot illustrating an operating system window including means for address handling therein, according to an exemplary embodiment of the present invention, figure 18 is a screen shot illustrating an address handling program, according to an exemplary embodiment of the present invention, and figure 19 is a schematic illustration of a general purpose computer for performing the processes of the present invention, according to an exemplary embodiment of the present invention.

In an embodiment of the present invention, single button addressing is achieved by providing an input device, such as a touch screen, keyboard, icon, menu, voice command device, etc. (hereinafter called "button"), in a computer program, such as a word processing program, spreadsheet program, etc. (hereinafter called "word processor"), or an operating system, such as Windows operating system, MacIntosh operating system, etc., for executing address handling therein.

Accordingly, in a word processor or operating system, the button is added and a user types information, such as an addressee's name, or a part of the name, etc. in a document created with the word processor, such as a letter, fax, etc., and then clicks, selects, commands, etc. the button via the appropriate input device, such as a touch screen button, keyboard button, icon, menu choice, voice command device, etc. A program then executes and retrieves the typed information from the document, and searches a local (i.e., the user's personal computer or an Intranet coupled to the user's personal computer) or remote (i.e., the Internet) information management source, such as a database, file, database program, contact management program, etc. (hereinafter called "database") to determine if the information, such as the name or part of the

name typed and searched by the program exists in the database. If the program does not find stored information, such as a name, corresponding to the name or part of the name typed, the user is asked by the program whether the information, such as the name that was not found, should be added to the local database. In addition, the user 5 may enter any other information besides the name, such as addresses, businesses, telephone numbers, fax numbers, e-mail address, etc., so that this other information can be stored in the local database for later use.

If the program finds name(s) and address(es) corresponding to the part of the addressee's name typed, this additional information is automatically entered into the 10 user's word processor, optionally with a confirmation from the user that this is the correct data and stored in the local and/or remote database. If the typed address information does not correspond to data already stored in the local or remote database, after clicking on the button, the program, for example, lets the user decide (1) if this is new data (e.g., a new address) for an existing contact, (2) if the stored data should be 15 changed to what the user just typed, (3) if this is a new contact with the same name as one already entered into the database, or (4) if the typed address is only to be used once, and therefore not to be stored in the database at all. If, later, for example, a name with several address stored in the local or remote database is recalled, all addresses for this contact will be displayed, so that the correct address can be selected by the user.

20 The program may be extended to also store and retrieve other information, such as telephone numbers, fax numbers, e-mail addresses, etc. Once the program recalls the telephone numbers, fax numbers, e-mail addresses, etc., the user can command the program to send e-mails, faxes, etc. Similarly, if the user types in the name of a mailing list, the program creates merge letters, group e-mails, etc.

25 Referring now to the drawings, wherein like reference numerals designate identical or corresponding parts throughout the several views, and more particularly to figures 1 and 2 thereof, there is illustrated flow charts of single button addressing, according to exemplary embodiments of the present invention.

In figure 1, after the user has inserted the address in the word processor, the 30 user commands the button at step 2 and the program analyzes what the user has typed in the document at step 4. At step 6, the program decides what was found in the document and if the program found nothing in the document or what it found was uninter-

interpretable the program goes to step 8 and outputs an appropriate message to the user and then quits at step 16. The program analyzes what the user has typed in the document at step 4, for example, by analyzing (i) paragraph/line separations/formatting, etc., (ii) street, avenue, drive, lane, boulevard, city, state, zip code, country designators and abbreviations, etc., (iii) Mr., Mrs., Sir, Madam, Jr., Sr. designators and abbreviations, etc., (iv) Inc., Ltd., P.C., L.L.C, designators and abbreviations, etc., and (v) a database of common male/female names, etc.

If the program finds an e-mail address mailing list/category name telephone number or other information, at step 10 an appropriate action is performed by the program and then the program execution quits at step 16. If the program only finds a name or initials, or the like, the program looks up the name in the database at step 12 and at step 18 the program determines what was found. If the program finds more than one possible contact/address match, at step 20 the program displays menu choices to the user to let him choose an appropriate answer. Then at step 22 the program inserts a correct address and name in the document and then at step 16 the program quits execution. If the program finds one match exactly, i.e., one contact with one address, the program inserts the correct address and name in the document at step 22 and then quits execution at step 16. If the program does not find a name in the database, at step 24 the program prompts the user to specify an address and then quits execution at step 16. If the program at step 6 finds a name and an address, at step 14 the name is looked up in the database. Then, at step 26, if no match is found, at step 28 the program inserts an address and a name which are possibly corrected by the user into the database and then quits execution at step 16. If at step 26, the name and address is found, at step 32 the program either takes no action or displays the data for the user to edit. If at step 26, the name is found but not the address, the program prompts the user for a decision at step 30. If the user decides that this another contact with a same name, the program goes to step 28. If the user decides that this is a one-time occurrence, no action is taken and the program quits at step 16. If the user decides that the contact has, for example, moved and that this is a new address, at step 34 one of the old addresses for the contact is replaced with the new one and the program quits at step 16. If the user decides that this is an additional address for the contact, at step 36 the additional address is inserted into the database for that contact and execution quits at step 16.

The flowchart shown in figure 2 is similar to the flowchart in figure 1, except for some additional steps which will now be discussed. At step 6, if the program only finds a name or a similar name then the name is looked up in the database at step 12, then at step 18 if the program found more than one possible contact/address match, the program displays choices to the user to let him choose an address at step 20. Then at step 21 the user decides whether to insert the selected address into the document. If the user does not decide to select the address into the document the program quits execution at step 16. If the user decides to insert the selected address into the document, the program inserts the address and name into the document at step 22 and then quits at step 16.

If the program finds a name and address in the database at step 6, then at step 14 the program looks up the name in the database and at step 26 the program determines what it has found. If the program does not find the name at step 26, at step 27 the program prompts the user for a decision and review and whether to insert the contact and address. If the user does not decide to insert the contact address, the program quits at step 16. If the user decides to insert the contact address, at step 28 the program inserts the address and name which may be possibly corrected by the user or program in the database and then execution quits at step 16.

If at step 26 the program finds a name and not an address, then at step 29 the name is looked up in the database. Then at step 31 the program decides whether this contact has another address. If the contact does not have another address, at step 33 the program prompts the user for a decision and review and whether to add the address. If the user does not want to add the address at step 33, the program quits at step 16. If the user wants to add the address at step 33 because this is an additional address for the contact, at step 36 the address is inserted in the database for the contact and execution quits at step 16.

At step 30, if the user decides that this is another contact with a same name, then the program goes to step 28. If at step 30 the user decides that this is a one-time occurrence, then the program quits at step 16. If at step 30, the user decides that the contact has, for example, moved, the program goes to step 34. If at step 30, the user decides that this is an additional address for the contact, at step 36 the program inserts the address in the database for the contact and then quits at step 16.

Various exemplary screen shots which are generated during execution of the program, according to the present invention, will now be described with reference to figures 3-15.

Figure 3 illustrates a starting point in word processor document, such as a Word document, wherein the user has typed a name 40. The user hits the button 42, for example, marked "OneButton" and the program according to the present invention retrieves the name 40 from the document, searches a database for the name 40, and inserts the retrieved address 44 associated with the name 40 into the document as shown in, for example, figure 4.

The above example corresponds to steps 2, 4, 6, 12, 18, 22 and 16 in the flow charts of figures 1 and 2.

Figure 5 illustrates a starting point in word processor document, such as a Word document, wherein the user has typed a name and address of a new contact 46. The user commands the button 42, for example, marked "OneButton," and the program according to the invention retrieves the new contact 46 from the document, searches a database for the name of the new contact 46 and generates a screen as shown in, for example, figure 6. This screen includes a message 50 informing the user that the new contact does not exist in the database, a message 52 including the address retrieved from the document, an address type selection 54, such as home, business, etc., and "OK," "Details," and "Cancel" buttons 56, 58, and 60, respectively.

At this point, the user can cancel the operation by commanding the Cancel button 60, ask the program to store data in the database and return to the document by commanding the OK button 56, or check details before storing data into the database by commanding the Details button 58. If the user commands the Details button 58, as shown in, for example, figure 7, a message screen is provided so that the user can review and edit data 62 and the selection 54, store the data 62 and 54 in the database by commanding a "Add and Choose" button 64, see more options by commanding an "Options" button 66, or cancel the operation by commanding the Cancel button 60.

The above example corresponds to steps 2, 4, 6, 14, 26, 28 and 16 in the flow chart of figure 1 and steps 2, 4, 6, 14, 26, 27, 28 and 16 in the flow chart of figure 2.

Figure 3 illustrates a starting point in word processor document, such as a Word document, wherein the user has typed a name of a contact 40. The user commands the

button 42, for example, marked "OneButton," and the program according to the present invention retrieves the name 40 from the document, searches a database for the name of the contact 40 and generates a screen as shown in, for example, figure 8. This screen includes a message 68 informing the user that the contact does not exist in the 5 database and to specify an address, and "OK" buttons 56. At this point when the user commands the OK button 56, the user returns to the document so that the contact's address can be included as in figure 5 above.

The above example corresponds to steps 2, 4, 6, 12, 18, 24 and 16 in the flow charts of figures 1 and 2.

10 Figure 4 illustrates a starting point in word processor document, such as a Word document, wherein the user has typed a name and new address of an existing contact 44. The user commands the button 42, for example, marked "OneButton," and the program according to the present invention retrieves the existing contact 44 from the document, searches a database for the name of the existing contact 44 and generates a 15 screen as shown in, for example, figure 9. This screen includes a message 70 informing the user that the contact already exists in the database with an existing address, a message 72 including the existing address, add new contact with same name selection 74, change existing address selection 76, use existing address in document selection 78, add the new address to contact selection 80, the address type selection 54, such as 20 home, business, etc., and the "OK," "Details," and "Cancel" buttons 56, 58, and 60 respectively. At this point, the user may select one of the four options 74-80, and command the OK button 56 to execute the selected options. The user can also cancel the operation by commanding the Cancel button 60, or check details before storing data into the database by commanding the Details button 58.

25 The above example corresponds to steps 2, 4, 6, 14, 26, 28, 30, 34, 36, and 16 in the flow chart of figure 1 and steps 2, 4, 6, 14, 26, 29, 31, 30, 28, 34, 36, and 16 in the flow chart of figure 2.

Figure 3 illustrates a starting point in word processor document, such as a Word document, wherein the user has typed a name and possibly address of at least one existing contact 40. The user commands the button 42, for example, marked "OneButton," and the program according to the present invention retrieves the existing contact 30 40 from the document, searches a database for the name of the existing contact 40 and

generates a screen as shown in, for example, figure10. This screen includes a message informing the user that the name corresponds to several addresses and possible contacts which already exist in the database, with existing contacts and addresses for selection 82, a message 84 including the full name and address for the contact that the user selects in 82, the Options button 66, a "Choose" button 86, a "Full details" button 88, a "More >>>" button 90, and the Cancel button 60. The above screen indicates to the user that at least one contact with the same name exists, and that there are more than one addresses and/or contacts that match.

At this point, the user may command the Choose button 86 to use the selected address and return to the document, or the user may command the More>>> button 90 to view how the program interpreted what the user typed in the word processor, and possibly change this data, wherein the program generates an updated screen as shown in, for example, figure11. The updated screen includes the data 62 which displays the name typed in the word processor as interpreted by the program, address fields, and the fields for the address type selection 54, such as home, business, etc., which may be changed by the user before the program stores it in the database, the Add and Choose button 64, a "<<<Less" button 90 corresponding to the More>>> button 90 for returning to the screen of figure 10, and an "Add this address to the selected contact above" button 92. The user might then command the Add this address to the selected contact above button 92 and the result in the word processor is illustrated in figure 4. The user can also cancel the operation by commanding the Cancel button 60, or command the add choose button 64 to add this name and address as a new contact and address, or open the database before storing data into the database by commanding a "Full details" button 88 as will be later described.

The above example corresponds to steps 2, 4, 6, 12, 18, 20, 22, and 16 in the flow chart of figure 1 and steps 2, 4, 6, 12, 18, 20, 21, 22, and 16 in the flow chart of figure 2.

Figure 4 illustrates a starting point in word processor document, such as a Word document, wherein the user has typed a name and new address of an existing contact 44. The user commands the button 42, for example, marked "OneButton," and the program according to the present invention retrieves the existing contact 44 from the document, searches a database for the name of the existing contact 44 and generates a

screen as shown in, for example, figure 9. As previously described, the screen includes a message 70 informing the user that the contact already exists in the database with an existing address, and the user may command the Details button 58 to see the details of the new address for potentially modify the details before they are stored in the database and the program generates a screen as shown in, for example, figure 10. From this screen, the user may choose to use another address than the one he typed, and return to the document, or the user may command the "Full details" button 88 to enter a database program, such as Outlook, directly as shown in, for example, figure 12. In Figure 12, the database program, such as Outlook, may include portions 94-104 for allowing the user to modify various pieces of data before they are stored in the database.

Alternatively, in the screen shown in figure 10, the user may command the More>>> button 90 at which time the program generates the screen as shown in, for example, figure 11 and as previously described. In this screen, the user might then command the Add this address to the selected contact above button 92. If the address typed is already in use, the program generates a screen including a message 106, and "Yes" and "No" buttons, 108 and 110, respectively, as shown in, for example, figure 13. If the user hits the Yes button 108 the program overwrites the contact address with the address specified by the user (e.g., if the contact has moved) and the result in the word processor is shown in, for example, figure 4.

The above example corresponds to steps 2, 4, 6, 12, 14, 26, 28, 30, 34, 36, and 16 in the flow chart of figure 1 and steps 2, 4, 6, 12, 14, 26, 29, 31, 30, 28, 34, 36, and 16 in the flow chart of figure 2.

Figure 14 illustrates a starting point in word processor document, such as an Excel spreadsheet, wherein the user has typed a name 112. The user hits the button 42, for example, marked "OneButton," and the program according to the present invention retrieves the name 112 from the spreadsheet, searches a database for the name 112, and inserts the retrieved address 114 into the spreadsheet as shown in, for example, figure 15. Accordingly, the examples 1-6 apply not only to word processor documents, such as Word documents, etc., but to other word processor documents, and spreadsheets, such as Excel spreadsheets, etc.

The above example corresponds to steps 2, 4, 6, 12, 18, 22 and 16 in the flow charts of figures 1 and 2.

Up to this point, the single button addressing program has been described in terms of providing a device for address handling within a computer program, such as a word processor or spread sheet. The following embodiment of the single button addressing program runs on a client (e.g., a computer, cell phone, or palm top device) 5 operating system and integrates local address and phone number data with network data, such as data obtained from an Intranet or the Internet, resolving differences and presenting them in a unified format.

The single button addressing program works within word processing, personal information management, etc., software (e.g. as previously described). The single button addressing program allows the data found on a network Intranet or Internet site to be 10 saved in the local database and checked against network data as it changes, without the network database being aware of the local database. The network can be a public network, such as the Internet, or a private data network, such as an Intranet. The local database can be a database management system, such as Microsoft ACCESSTM, Microsoft SQL server, etc., running on the local computer or any accessible server. The 15 local database can also be an application, such as a personal information manager like Microsoft Outlook or Symantec Act!, etc., that maintains a database therein. Similarly, the remote database may be a public or private data service, a Web-based data source, or a CD-ROM of information used in the user's computer or computer network.

20 The invention according to the present embodiment performs data integration in the following way, (1) the address handling function is typically implemented as a subprogram within a larger program, such as the single button address program provided in a word processor as previously described or as single button address program provided in an operating system as will be later described, (2) the subprogram is 25 started with a complete or partial name and address, (3) the subprogram queries the local and remote databases and compares the results, (4) the subprogram provides user interface for the user to select the appropriate result wherein the choices are marked based on whether the data is remote or local. If data was originally remote and the user saved it locally, the user is alerted if the data has changed on the remote database, (5) 30 if the data chosen by the user is different or not present in the local database, the user is given the opportunity to save the data locally, and (6) the chosen address is returned to the calling program, which may, for example, include it in a document.

Figure 16 illustrates a method for address handling from an operating system, such as Windows operating system, MacIntosh operating system, etc., according to the present embodiment of the invention. In figure 16, at step 116, an address is received from an application or is entered directly into the single button addressing subprogram.

5 At step 118, the subprogram retrieves all matches from a local database. At step 120, the subprogram retrieves all matches from a network or remote database.

At step 122, the subprogram determines whether or not there are any matching address results. If there are no matching results, the user is given the opportunity to store or not to store the address at step 124. If the user chooses to store the address, at 10 step 128 the address is stored in the local database. If the user chooses not to store the address, at step 132 the address is returned to the calling program as delivered to the user and without being stored in the local database.

If at step 122 the subprogram determines that there are matching results, the local and remote matching database results are compared at step 126 as follows. At step 15 126a, for each match in the local database, step 126b determines whether or not there is a corresponding match in the remote or network database results. At step 126c, if a match is found between the local and remote databases, the matching result is marked as local data which is consistent with the network data. At step 126c, if no match is found between the local and remote databases, step 126e determines whether or no the 20 local data was marked as consistent with the network data. If the local data was not marked as consistent with the network data, at step 126f the local data is marked as inconsistent with the network data. If the local data was marked as consistent with the network data, control transfers back to step 126a to process the next match in the local database.

25 Figure 17, illustrates an exemplary operating system screen 142, such as a Windows 95 operating system screen, including the single button addressing subprogram implemented as tool bar subprogram 144a or as a desktop icon subprogram 144b. The single button addressing subprogram can also be launched from a word processing application 146, as previously discussed, or via the Windows Start menu 148.

30 Figure 18 illustrates an exemplary search screen 150 generated by the single button addressing subprogram after it has been launched. In this example, a user ran a search (i.e., from the standalone single button addressing subprogram) against local

data stored in, for example, Microsoft Outlook and remote data stored in, for example, a remote web service.

In figure 18, the search screen 150 includes, for example, a Find Now button 152 for executing a search, a Stop button for stopping a search in progress and a Save button 156 for saving found data. The search screen 150 includes, for example, File, Option and Help menu selections 158, search criteria 164, including, for example, fields for inputting a Name, a City and/or Country, and Public/Private indicators 168, for indicating Private, Corporation and/or Public database searching options. The search results are displayed in a search window including Name, Address, City and Phone sort buttons 170, which sort the search results according to the button selected.

The search results are further marked with status indicators 172-178. Status indicator 172, for example, includes a computer icon with no color which indicates that the same data was found both locally and on the remote database (e.g., the Internet). Status indicator 174, for example, includes a globe icon which indicates that the same data was found on the remote database, but not on the local database. Status indicator 176, for example, includes a computer icon of a first color (e.g., yellow) which indicates that the same data was found on the local database, but not on the remote database. Status indicator 178, for example, includes a computer icon of a second color (e.g., red) which indicates that the data was originally added to the local database from the remote database, but now is no longer found on the remote database.

Figure 19 is a schematic illustration of a computer system for implementing the single button addressing according to the present invention. A computer 200 implements the method of the present invention, wherein the computer includes, for example, a display device 202, such as a conventional display device or a touch screen monitor with a touch-screen interface, etc., a keyboard 204, a pointing device 206, a mouse pad or digitizing pad 208, a hard disk 210, or other fixed, high density media drives, connected using an appropriate device bus (e.g., a SCSI bus, an Enhanced IDE bus, an Ultra DMA bus, a PCI bus, etc.), a floppy drive 212, a tape or CD ROM drive 214 with tape or CD media 216, or other removable media devices, such as magneto-optical media, etc., and a mother board 218. The mother board 218 includes, for example, a processor 220, a RAM 222, and a ROM 224 (e.g., DRAM, ROM, EPROM, EEPROM, SRAM, SDRAM, and Flash RAM, etc.), I/O ports 226 which may be used

to couple to external devices, networks, etc., (not shown), and optional special purpose logic devices (e.g., ASICs) or configurable logic devices (e.g., GAL and re-programmable FPGA) 228 for performing specialized hardware/software functions, such as sound processing, image processing, signal processing, neural network processing, object character recognition (OCR) processing, etc., a microphone 230, and a speaker or speakers 232.

As stated above, the system includes at least one computer readable medium, or alternatively, the computer readable medium may be accessed through various paths, such as networks, internet, drives, etc. Examples of computer readable media are compact discs, hard disks, floppy disks, tape, magneto-optical disks, PROMs (EPROM, EEPROM, Flash EPROM), DRAM, SRAM, SDRAM, etc. Stored on any one or on a combination of computer readable media, the present invention includes software for controlling both the hardware of the computer 200 and for enabling the computer 200 to interact with a human user. Such software may include, but is not limited to, device drivers, operating systems and user applications, such as development tools. Such computer readable media further includes the computer program product of the present invention for performing any of the processes according to the present invention, described above (see, e.g., figures 1-18). The computer code devices of the present invention can be any interpreted or executable code mechanism, including but not limited to scripts, interpreters, dynamic link libraries, Java classes, and complete executable programs, etc.

The invention may also be implemented by the preparation of application specific integrated circuits or by interconnecting an appropriate network of conventional component circuits, as will be readily apparent to those skilled in the art.

Address handling, according to this invention, is a significant simplification relative to existing methods, and requires little or no training on the part of a user, as correct addresses are retrieved with a minimal number of user commands, "clicks", keystrokes, etc. In addition, a program according to the present invention, can be programmed and created in most existing programming languages and be connected to most modern word processors. Therefore, according to the present invention, the process of creating and updating records in an address database is significantly simplified, since this may now be performed directly from the word processor.

Although the present invention is defined in terms of word processing documents, such as Word documents and Excel spreadsheets, the present invention is applicable to all types of word processing documents, such as Notepad, Wordpad, WordPerfect, Quatropo, Amipro, etc., as will be readily apparent to those skilled in the art.

Although the present invention is defined in terms of information management or database programs, such as Outlook, etc., the present invention is applicable to all types of information management or database programs, such as Access, Oracle, dBase, RBase, Cardfile, including "flat files," etc., as will be readily apparent to those skilled in the art.

Although the present invention is defined in terms of operating systems, such as Windows, MacIntosh, etc., the present invention is applicable to all types of operating systems, such as Unix, Linux, etc., as will be readily apparent to those skilled in the art.

Although the present invention is defined in terms of providing an input device, such as a button 42 in a word processor for address handling therein, the present invention may be practised with all types of input devices, such as a touch screen, keyboard button, icon, menu, voice command device, etc., as will be readily apparent to those skilled in the art.

Although the present invention is defined in terms of a program retrieving information from a document before searching a database, the user may select the information in the document to be searched by the program in the database (e.g., by highlighting, selecting, italicizing, underlining, etc.), as will be readily apparent to those skilled in the art.

Although the present invention is defined in terms of a program retrieving a name or portion thereof from a document before searching a database, the program may retrieve an address or portion thereof from the document before searching the database and insert, correct, complete, etc., the retrieved address based on the information found in the database corresponding to the retrieved address or portion thereof, as will be readily apparent to those skilled in the art.

Although the present invention is defined in terms of an embodiment as described with respect to figures 16-18, all of the relevant features as described with re-

spect to figures 1-15 apply to the embodiment as described with respect to figures 16-18, as will be readily apparent to those skilled in the art. Similarly, although the present invention is defined in terms of an embodiment as described with respect to figures 1-15, all of the relevant features as described with respect to figures 16-18 apply to the embodiment as described with respect to figures 1-15, as will be readily apparent to those skilled in the art.

Although the present invention is defined in terms of an address handling program provided in an operating system environment, such as Windows, Macintosh, etc., of a personal computer, the program may run on an operating system environment, such as Windows CE, etc., of a client, such as cell phone, palm top device, personal organizer, etc., as will be readily apparent to those skilled in the art.

Obviously, numerous modifications and variations of the present invention are possible in light of the above teachings. It is therefore to be understood that within the scope of the appended claims, the invention may be practised otherwise than as specifically described herein.

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Patent Claims

5 1. A computerized method for information handling within an operating system, comprising providing a record retrieval program, providing an input device within a window or screen of the operating system and configured to enter an execute command which initiates a record retrieval from local and remote information sources using the record retrieval program, **characterised in that** said record retrieval program
10 is used to enter first information into search fields provided in said record retrieval program, entering the execute command using the input device after the step of entering the first information, searching, using the record retrieval program, the local and remote information sources for second information associated with the first information, and displaying the second information in said record retrieval program, when one
15 of the local and remote information sources includes second information associated with the first information.

2. Method according to claim 1, **characterised in that** it comprises storing the first information in the local information source if no second information associated with the first information is found in the local and remote information sources during
20 said searching step, and wherein said displaying step, includes, marking the second information found in the local information source as consistent with the second information found in the remote information source, if second information associated with the first information is found in both the local and remote information sources, marking
25 the second information found in the local information source as inconsistent with the second information found in the remote information source, if second information associated with the first information is found in only the local information source, and displaying the marked second information in said record retrieval program.

3. Method according to claim 1, **characterised in that** it comprises providing a user the option of making changes to the second information directly in the local information source.
30

4. Method according to claim 1, **characterised in that** the step of using said record retrieval program comprises using said record retrieval program to enter first in-

formation comprising at least one of a name, a title, an address, a telephone number, and an email address, or a part thereof, into said retrieval program, and the step of searching comprises searching, using the record retrieval program, the local and remote information sources for second information comprising at least one of a name, a title, an address, a telephone number, and an email address, associated with the first information.

5. Method according to claim 1, **characterised in that** the step of providing an input device comprises providing one of a touch screen, a keyboard button, an icon, a menu and a voice command device, configured to enter an execute command which initiates a record retrieval from local and remote information sources using the record retrieval program, and the step of displaying the second information comprises displaying the second information comprising one of displaying a message screen with the second information and providing a voiced response of the second information.

6. Method according to claim 1, **characterised in that** the step of providing an input device comprises providing an input device configured to enter an execute command which initiates a record retrieval from local and remote information sources comprising at least one of a file, a database, a database program, a computer network, and a contact management program, using the record retrieval program.

7. A computer system, **characterised in that** the system being configured to perform the steps recited in one of claims 1-6.

8. A storage medium, **characterised in that** it is storing a program for performing the steps recited in one of claims 1-6.

9. Method according to claim 2, **characterised in that** it comprises providing a user the option of making changes to the second information directly in the local information source.

10. Method according to claim 2, **characterised in that** the step of using said record retrieval program comprises using said record retrieval program to enter first information comprising at least one of a name, a title, an address, a telephone number, and an email address, or a part thereof, into said retrieval program, and the step of searching comprises searching, using the record retrieval program, the local and remote information sources for second information comprising at least one of a name, a

title, an address, a telephone number, and an email address, associated with the first information.

11. Method according to claim 2, **characterised in that** the step of providing an input device comprises providing one of a touch screen, a keyboard button, an icon, a menu and a voice command device, configured to enter an execute command which initiates a record retrieval from local and remote information sources using the record retrieval program, and the step of displaying the second information comprises displaying the second information comprising one of displaying a message screen with the second information and providing a voiced response of the second information.

10 12. Method according to claim 2, **characterised in that** the step of providing an input device comprises providing an input device configured to enter an execute command which initiates a record retrieval from local and remote information sources comprising at least one of a file, a database, a database program, a computer network, and a contact management program, using the record retrieval program.

15 13. Method according to claim 3, **characterised in that** the step of using said record retrieval program comprises using said record retrieval program to enter first information comprising at least one of a name, a title, an address, a telephone number, and an email address, or a part thereof, into said retrieval program, and the step of searching comprises searching, using the record retrieval program, the local and 20 remote information sources for second information comprising at least one of a name, a title, an address, a telephone number, and an email address, associated with the first information.

25 14. Method according to claim 3, **characterised in that** the step of providing an input device comprises providing one of a touch screen, a keyboard button, an icon, a menu and a voice command device, configured to enter an execute command which initiates a record retrieval from local and remote information sources using the record retrieval program, and the step of displaying the second information comprises displaying the second information comprising one of displaying a message screen with the second information and providing a voiced response of the second information.

30 15. Method according to claim 3, **characterised in that** the step of providing an input device comprises providing an input device configured to enter an execute command which initiates a record retrieval from local and remote information sources

comprising at least one of a file, a database, a database program, a computer network, and a contact management program, using the record retrieval program.

16. Method according to claim 4, **characterised in that** the step of providing an input device comprises providing one of a touch screen, a keyboard button, an icon, a menu and a voice command device, configured to enter an execute command which initiates a record retrieval from local and remote information sources using the record retrieval program, and the step of displaying the second information comprises displaying the second information comprising one of displaying a message screen with the second information and providing a voiced response of the second information.

10 17. Method according to claim 4, **characterised in that** the step of providing an input device comprises providing an input device configured to enter an execute command which initiates a record retrieval from local and remote information sources comprising at least one of a file, a database, a database program, a computer network, and a contact management program, using the record retrieval program.

15 18. Method according to claim 5, **characterised in that** the step of providing an input device comprises providing an input device configured to enter an execute command which initiates a record retrieval from local and remote information sources comprising at least one of a file, a database, a database program, a computer network, and a contact management program, using the record retrieval program.

20 19. Method according to claim 6, **characterised in that** it comprises storing the first information in the local information source if no second information associated with the first information is found in the local and remote information sources during said searching step, and wherein said displaying step, includes, marking the second information found in the local information source as consistent with the second information found in the remote information source, if second information associated with the first information is found in both the local and remote information sources, marking the second information found in the local information source as inconsistent with the second information found in the remote information source, if second information associated with the first information is found in only the local information source, and displaying the marked second information in said record retrieval program.

20. Method according to claim 6, **characterised in that** it comprises providing a user the option of making changes to the second information directly in the local information source.

21. Method according to claim 6, **characterised in that** the step of using said record retrieval program comprises using said record retrieval program to enter first information comprising at least one of a name, a title, an address, a telephone number, and an email address, or a part thereof, into said retrieval program, and the step of searching comprises searching, using the record retrieval program, the local and remote information sources for second information comprising at least one of a name, a title, an address, a telephone number, and an email address, associated with the first information.

22. Method according to claim 6, **characterised in that** the step of providing an input device comprises providing one of a touch screen, a keyboard button, an icon, a menu and a voice command device, configured to enter an execute command which initiates a record retrieval from local and remote information sources using the record retrieval program, and the step of displaying the second information comprises displaying the second information comprising one of displaying a message screen with the second information and providing a voiced response of the second information.

23. Method according to claim 5, **characterised in that** it comprises storing the first information in the local information source if no second information associated with the first information is found in the local and remote information sources during said searching step, and wherein said displaying step, includes, marking the second information found in the local information source as consistent with the second information found in the remote information source, if second information associated with the first information is found in both the local and remote information sources, marking the second information found in the local information source as inconsistent with the second information found in the remote information source, if second information associated with the first information is found in only the local information source, and displaying the marked second information in said record retrieval program.

24. Method according to claim 5, **characterised in that** it comprises providing a user the option of making changes to the second information directly in the local information source.

25. Method according to claim 5, **characterised in that** the step of using said record retrieval program comprises using said record retrieval program to enter first information comprising at least one of a name, a title, an address, a telephone number, and an email address, or a part thereof, into said retrieval program, and the step of searching comprises searching, using the record retrieval program, the local and remote information sources for second information comprising at least one of a name, a title, an address, a telephone number, and an email address, associated with the first information.

26. Method according to claim 4, **characterised in that** it comprises storing the first information in the local information source if no second information associated with the first information is found in the local and remote information sources during said searching step, and wherein said displaying step, includes, marking the second information found in the local information source as consistent with the second information found in the remote information source, if second information associated with the first information is found in both the local and remote information sources, marking the second information found in the local information source as inconsistent with the second information found in the remote information source, if second information associated with the first information is found in only the local information source, and displaying the marked second information in said record retrieval program.

27. Method according to claim 4, **characterised in that** it comprises providing a user the option of making changes to the second information directly in the local information source.

28. Method according to claim 3, **characterised in that** it comprises storing the first information in the local information source if no second information associated with the first information is found in the local and remote information sources during said searching step, and wherein said displaying step, includes, marking the second information found in the local information source as consistent with the second information found in the remote information source, if second information associated with the first information is found in both the local and remote information sources, marking the second information found in the local information source as inconsistent with the second information found in the remote information source, if second information

associated with the first information is found in only the local and information source, and displaying the marked second information in said record retrieval program.

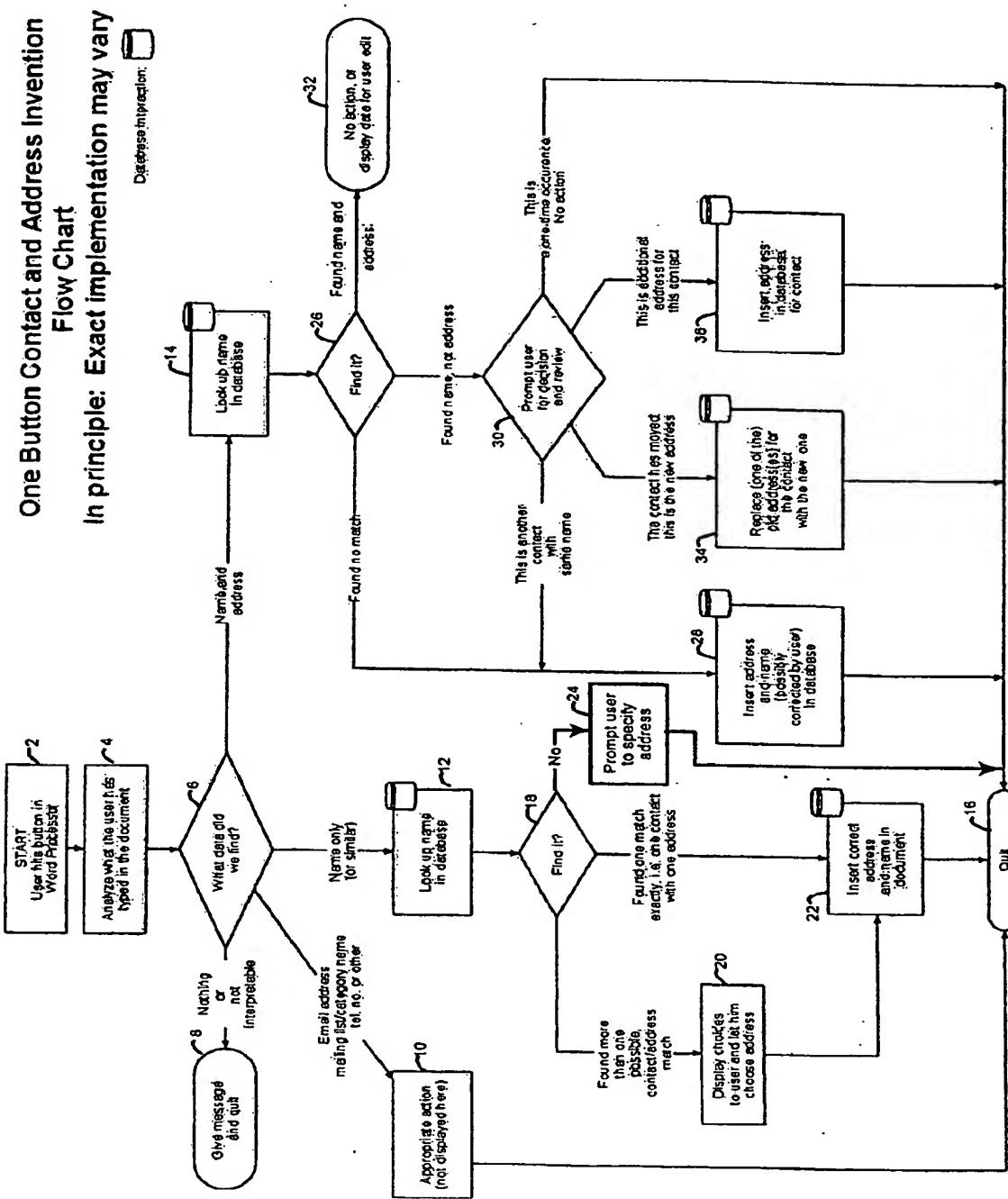


Figure 1

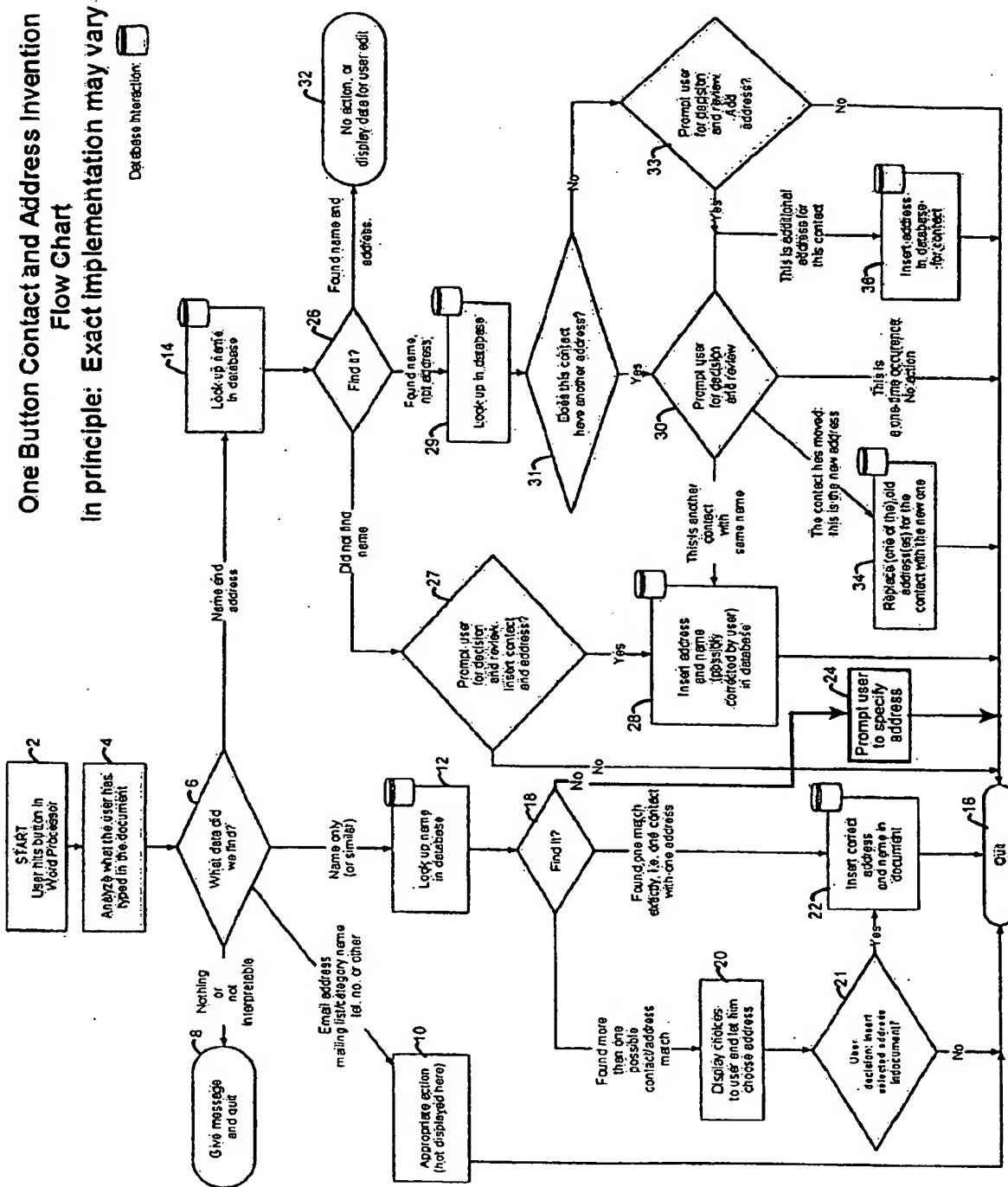


Figure 2

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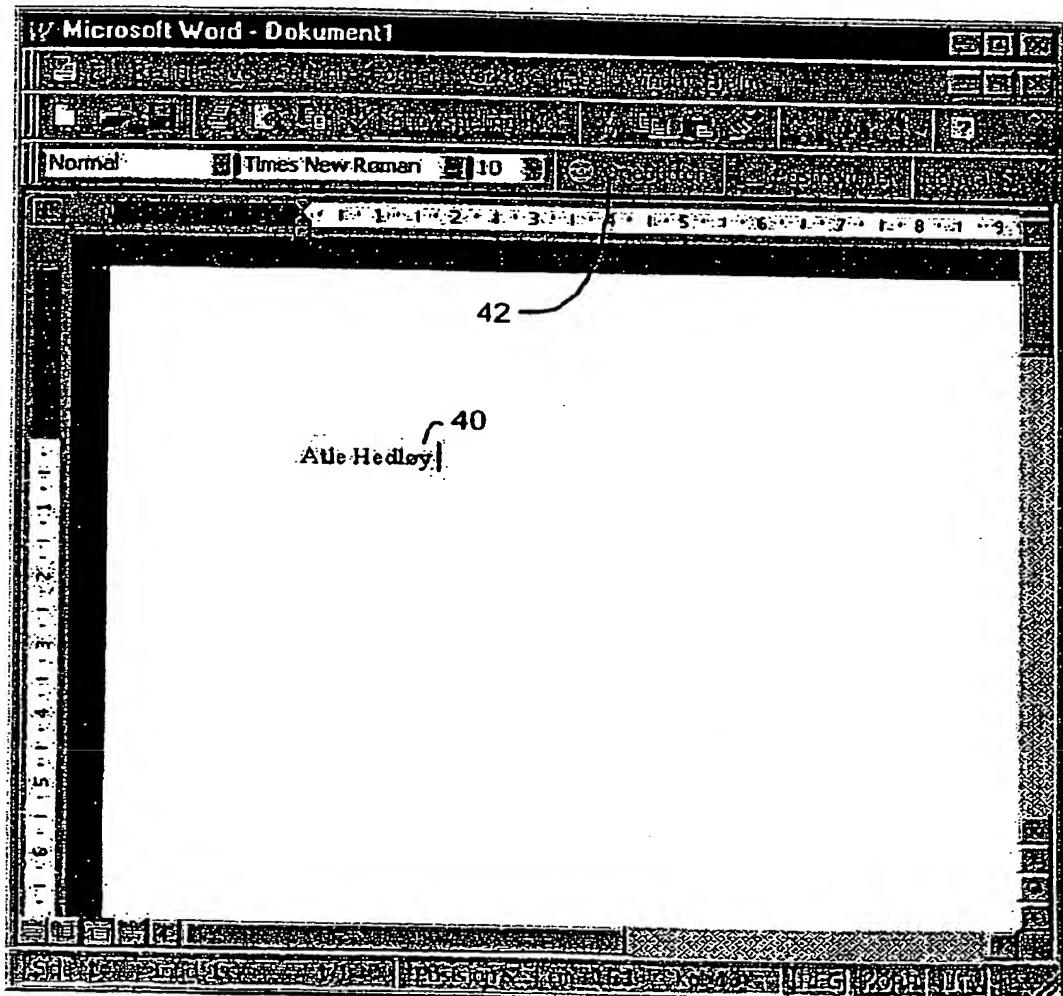


Figure 3

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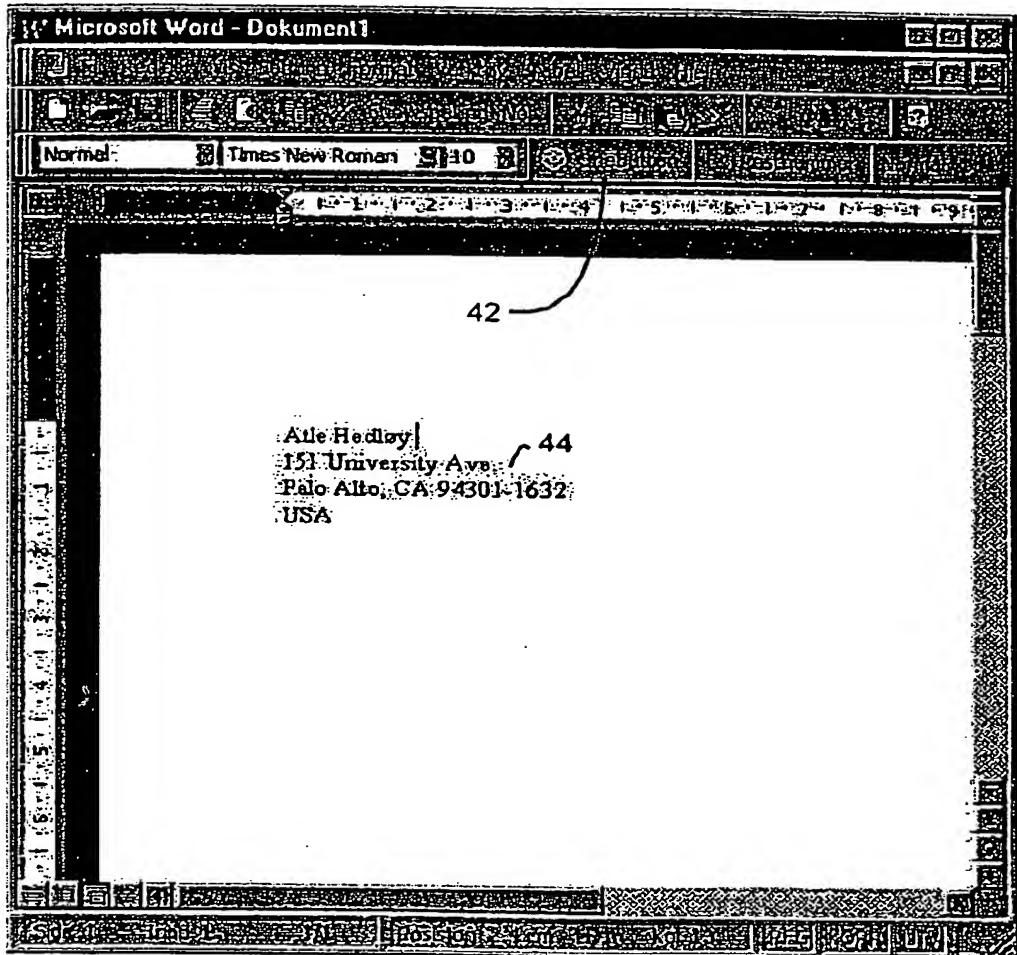


Figure 4

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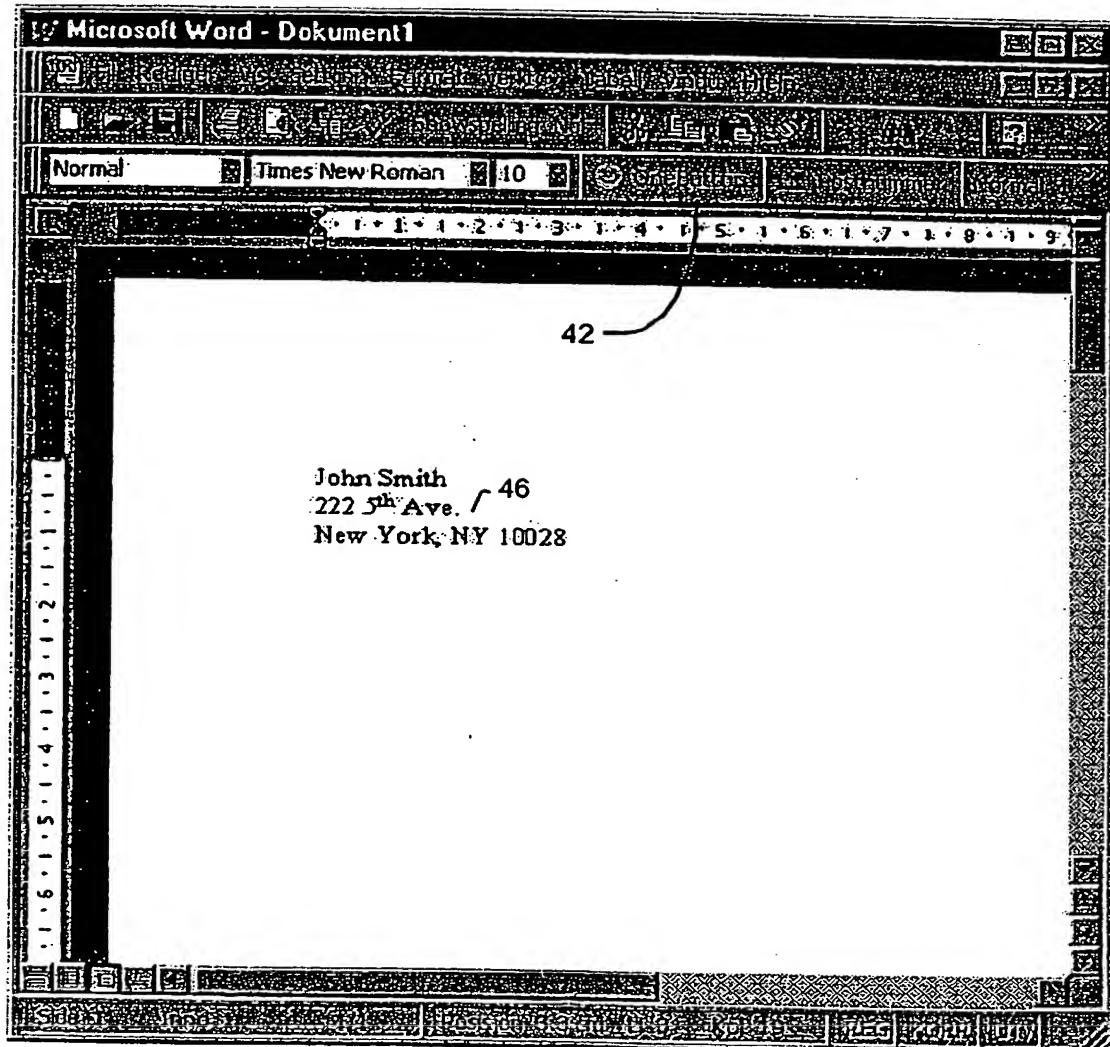


Figure 5

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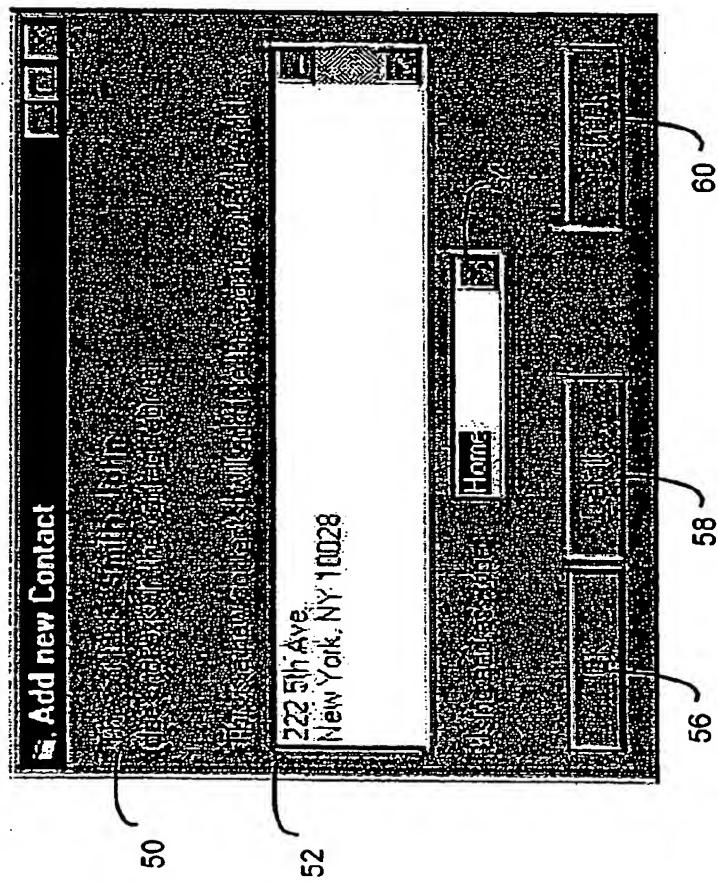


Figure 6

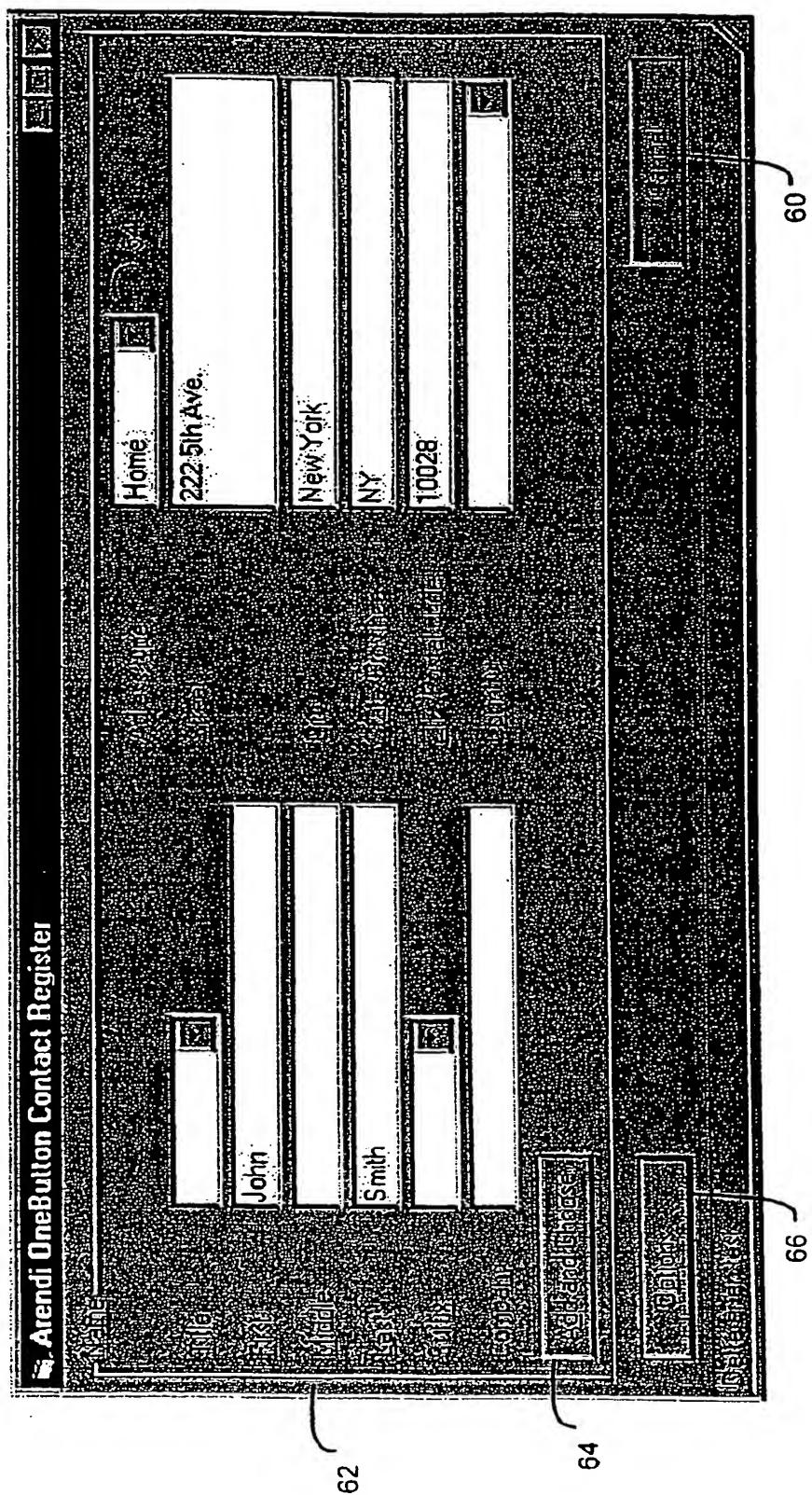
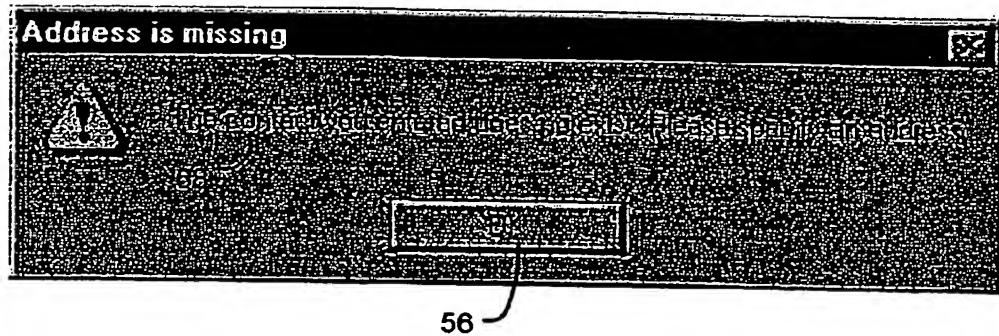


Figure 7

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Figure 8

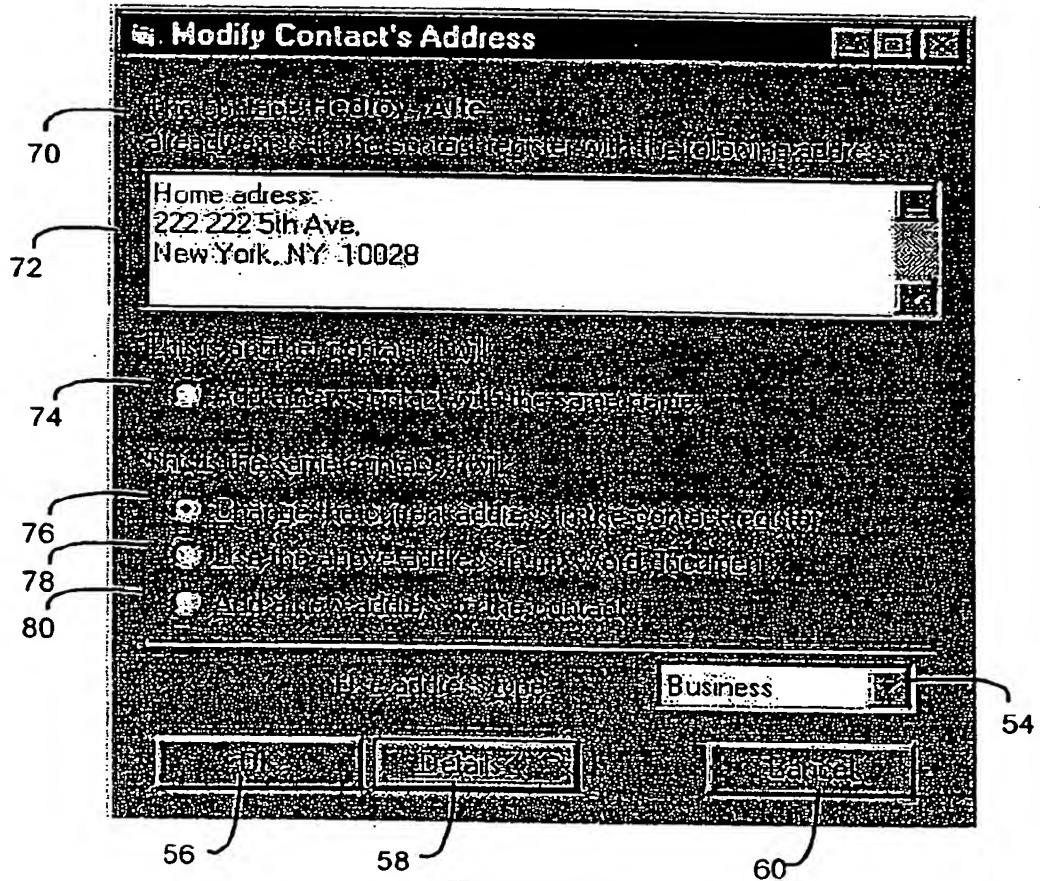


Figure 9

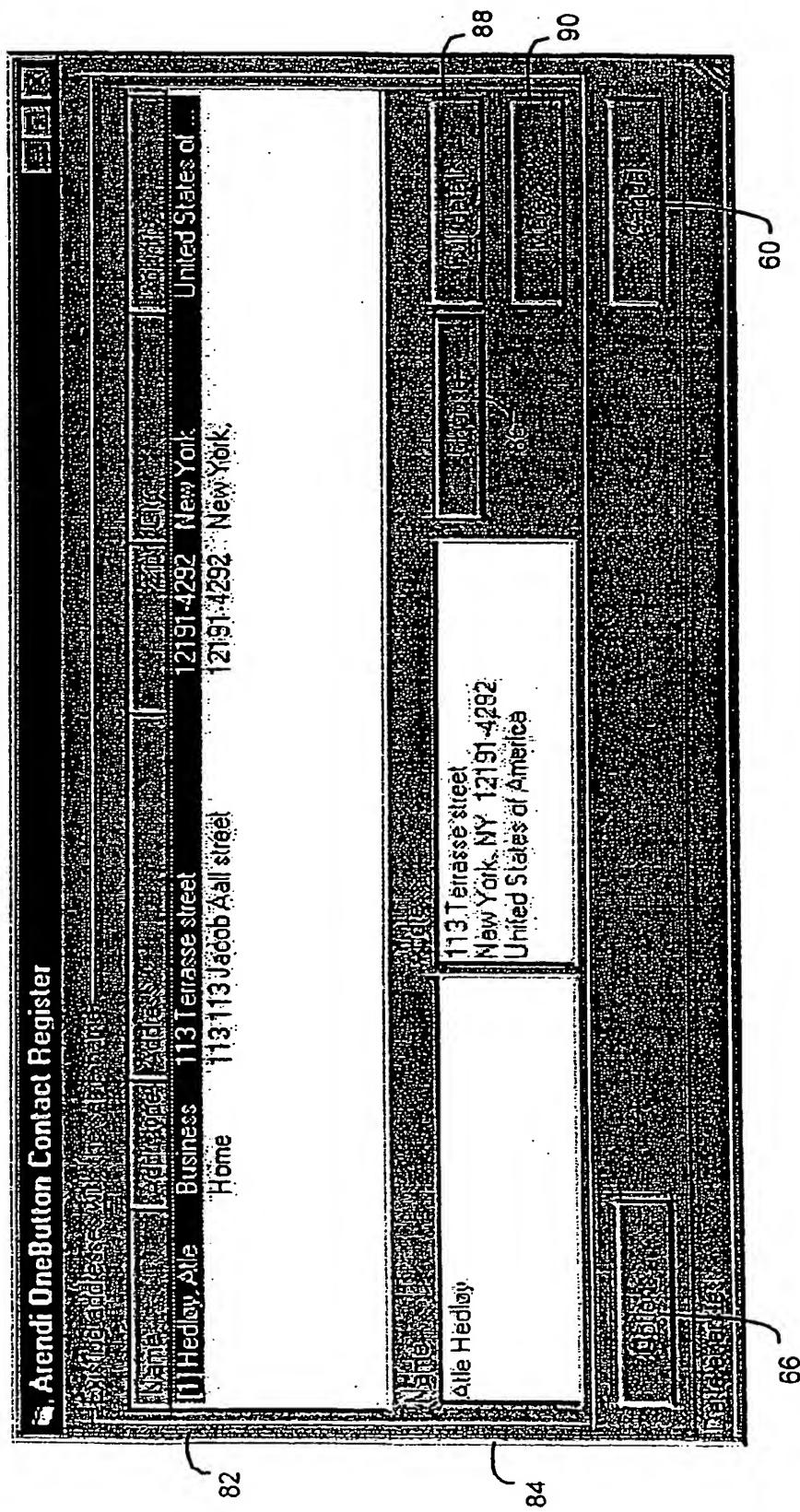
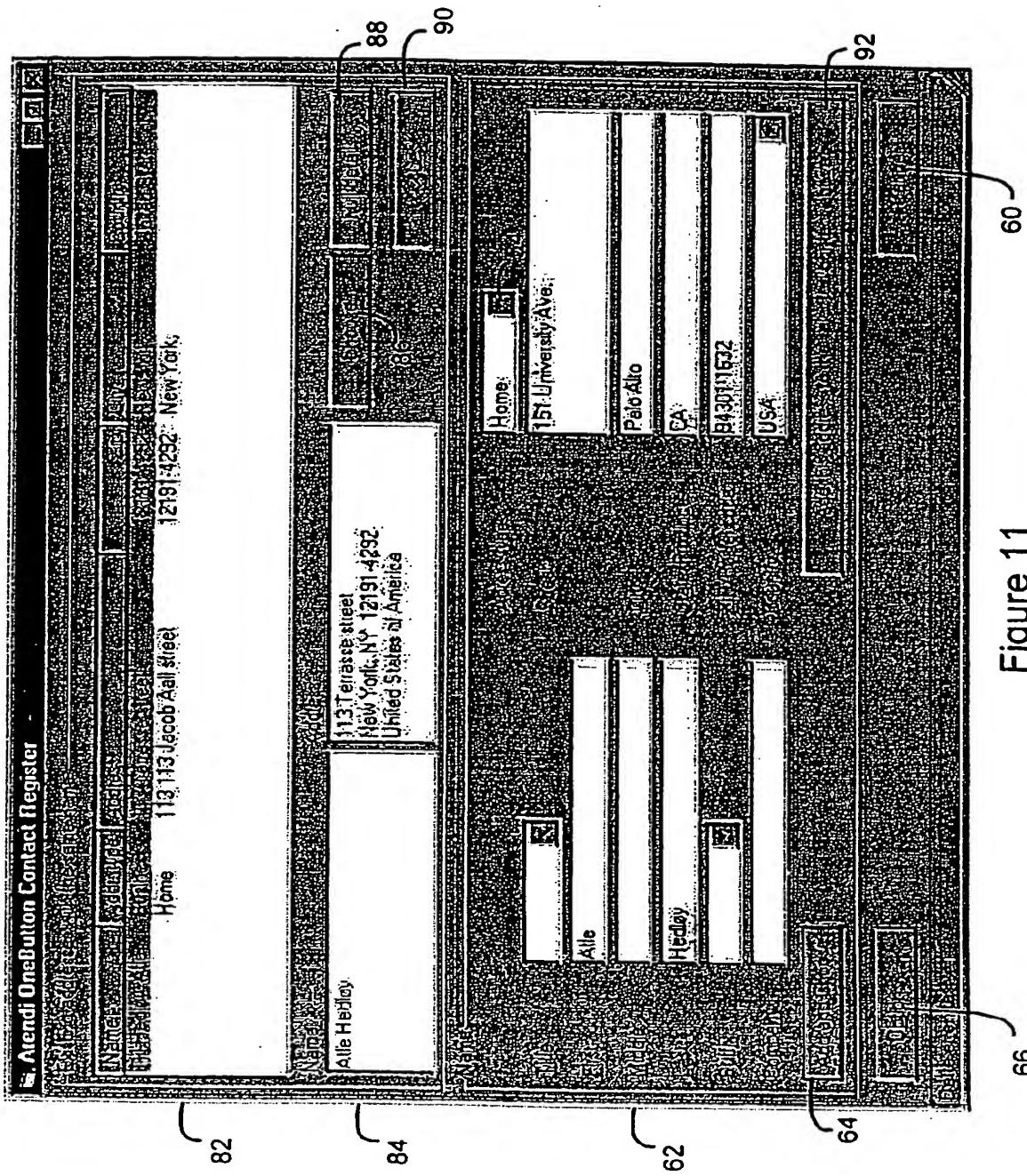


Figure 10

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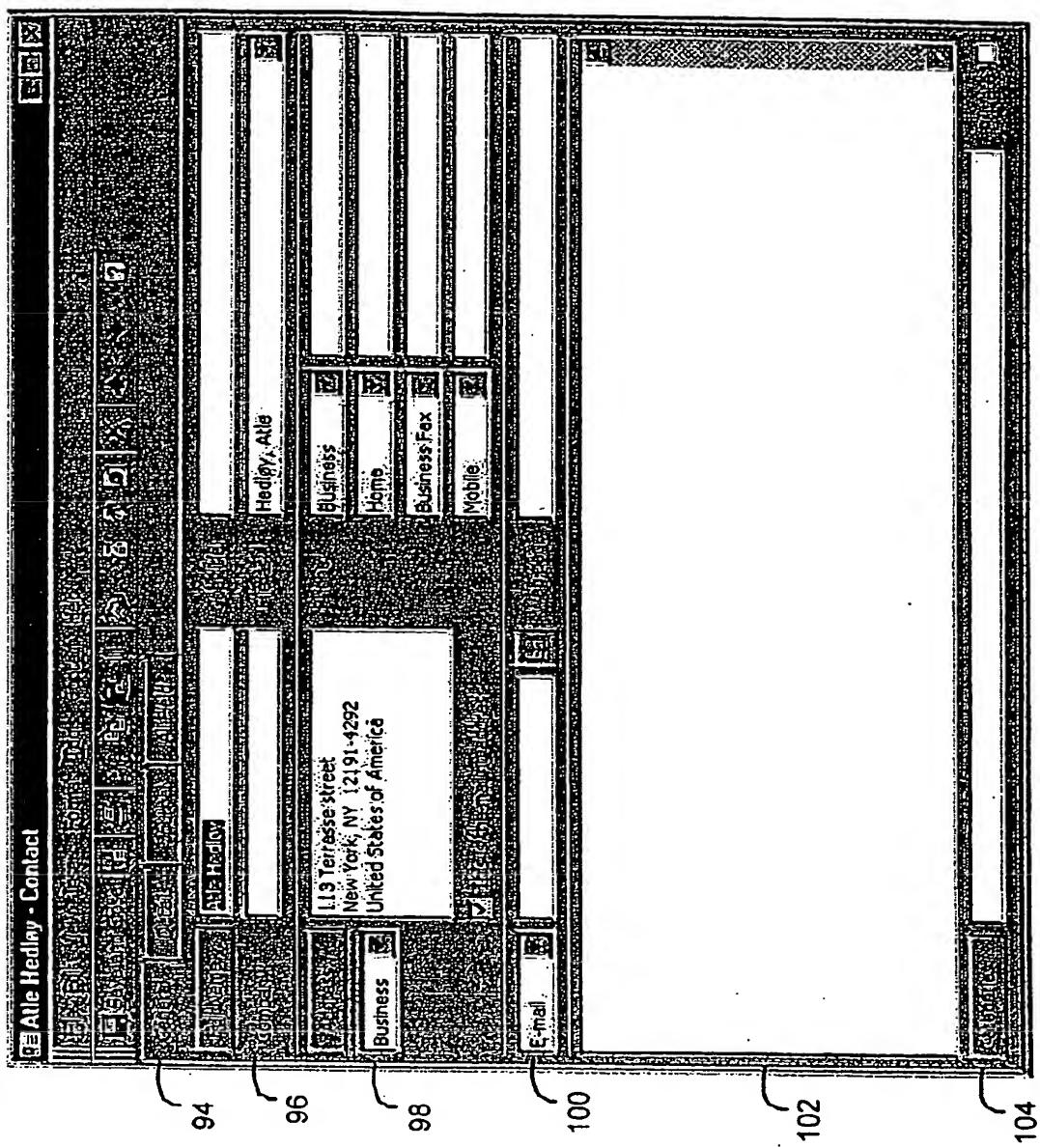


Figure 12

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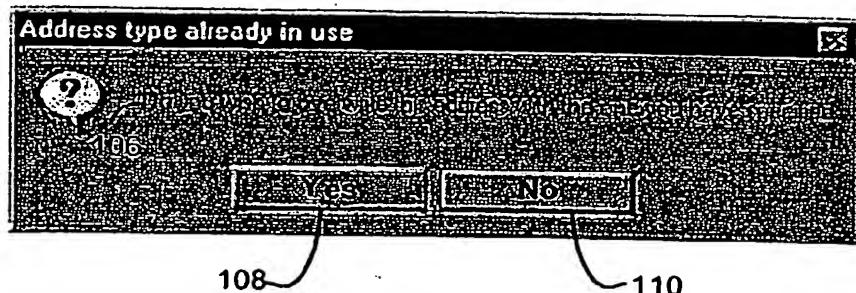


Figure 13

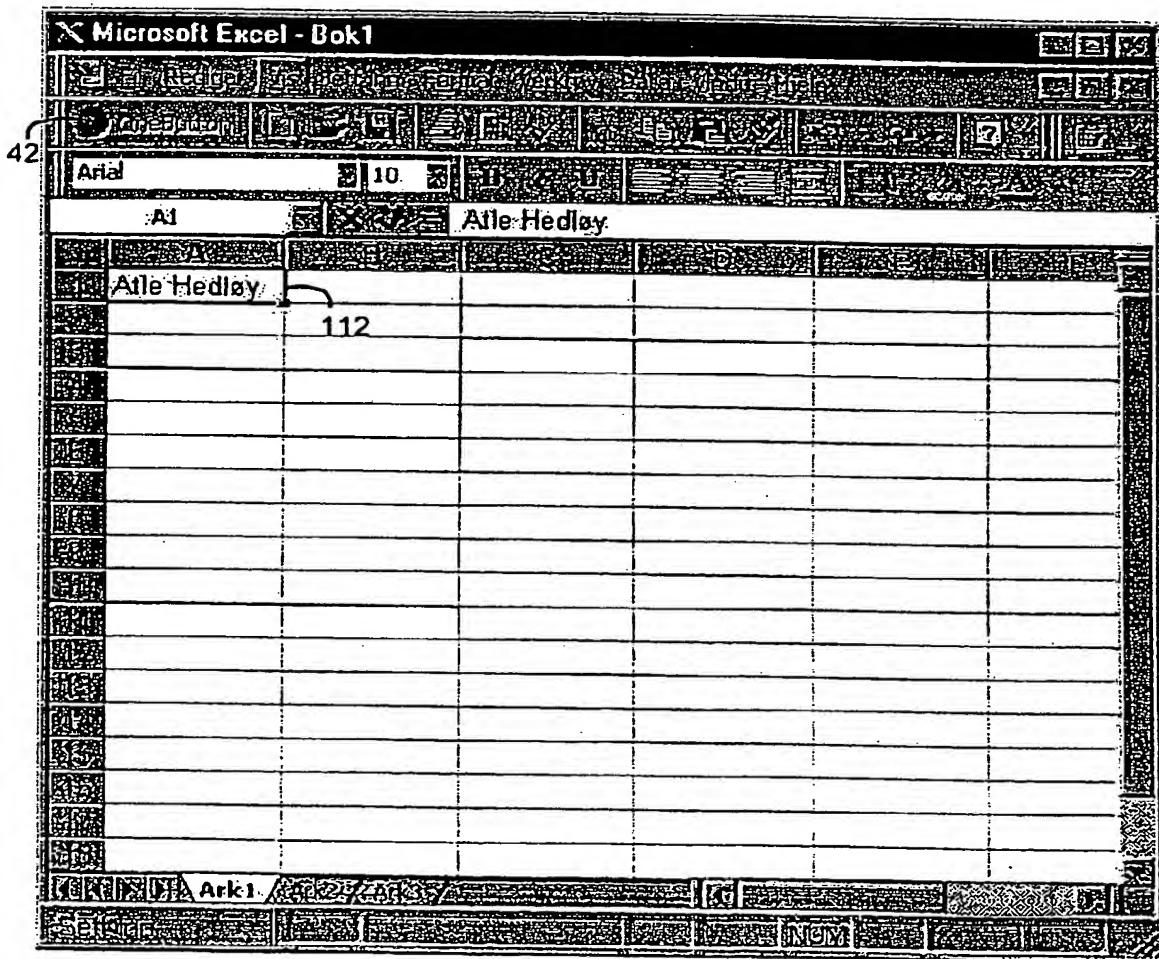


Figure 14

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A1	B1
Alle Hedley	Alle Hedley
Alle Hedley	151 University Ave Palo Alto, CA 94301-1632 114 USA

Figure 15

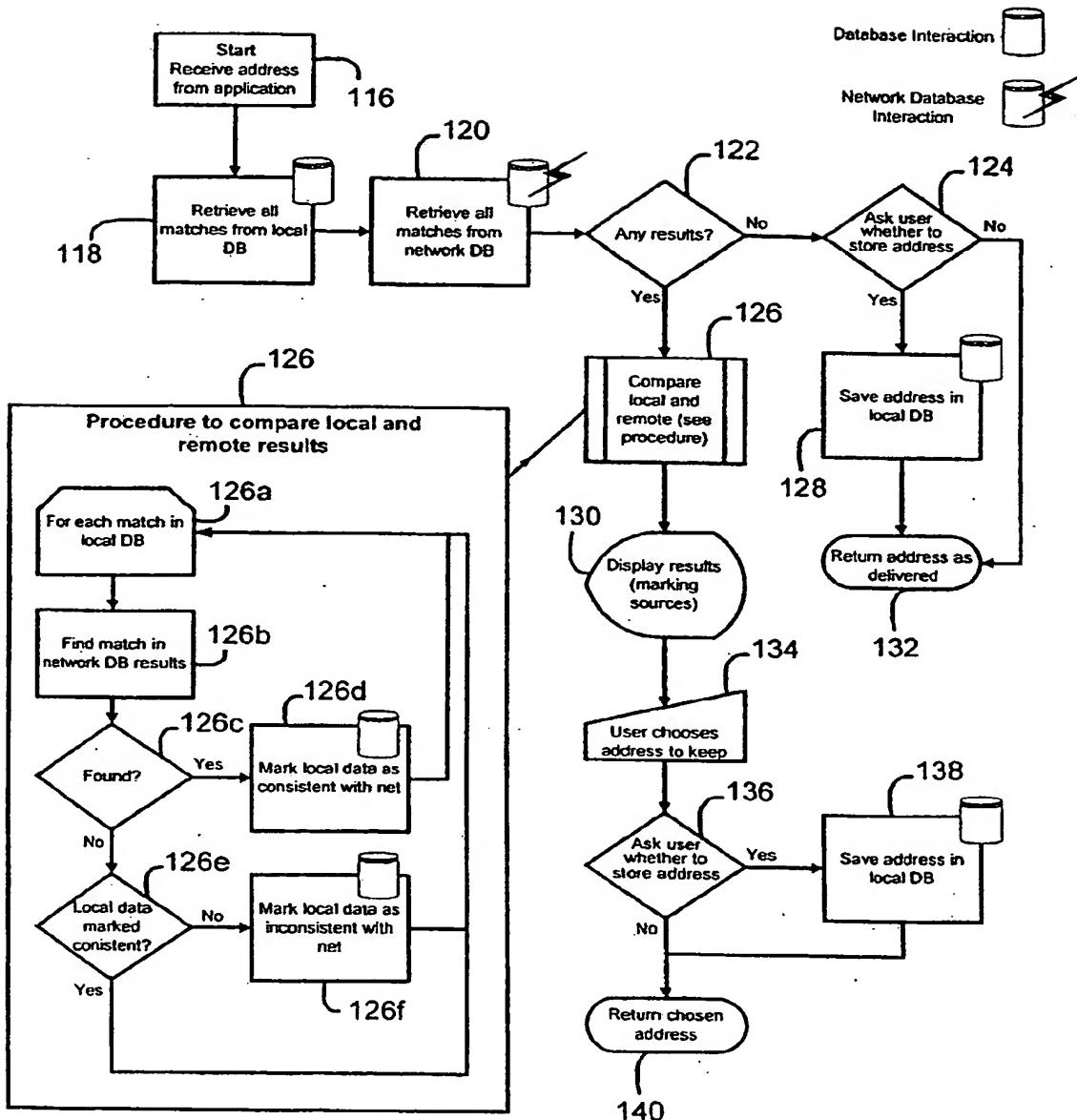


Figure 16

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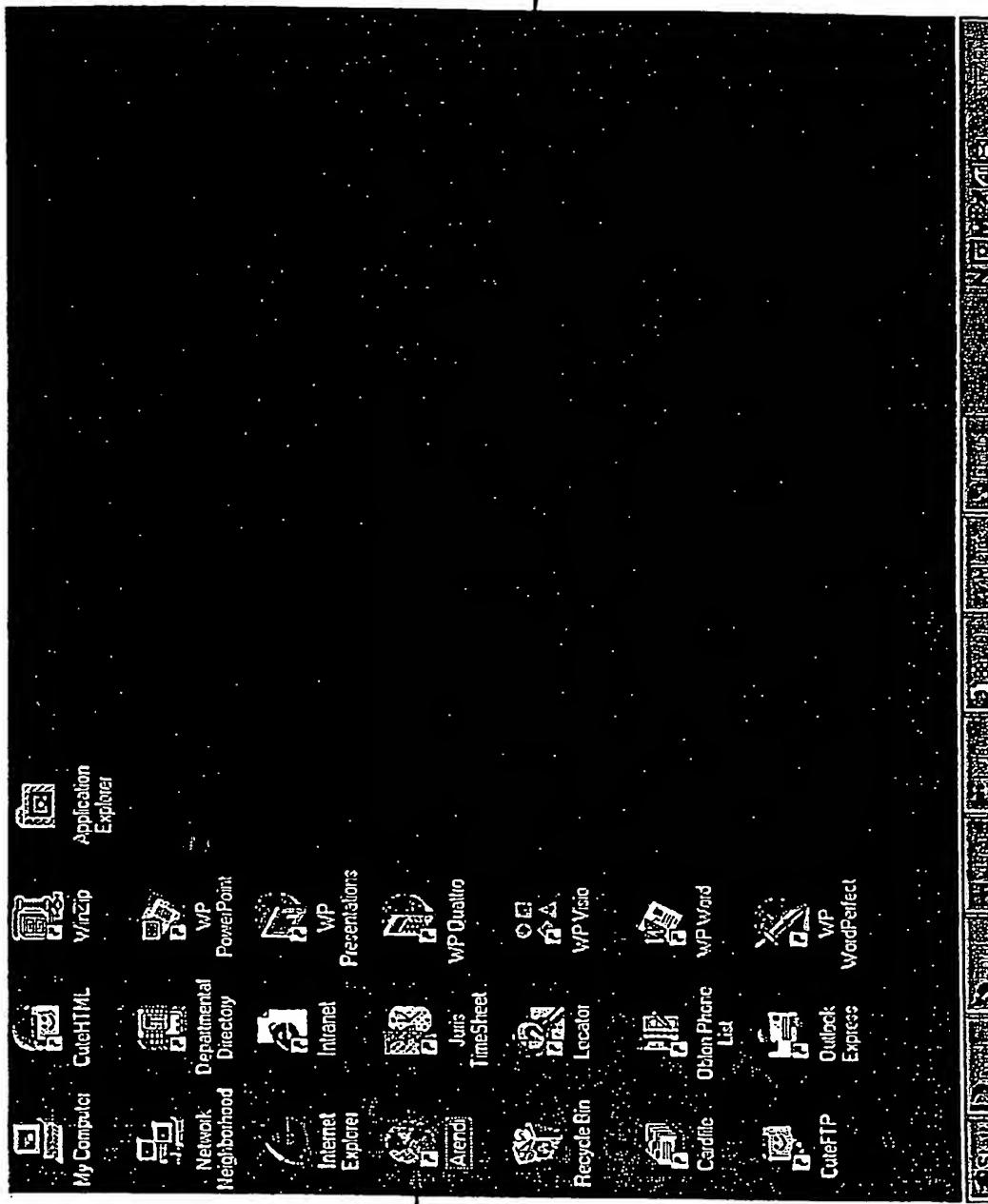


Figure 17

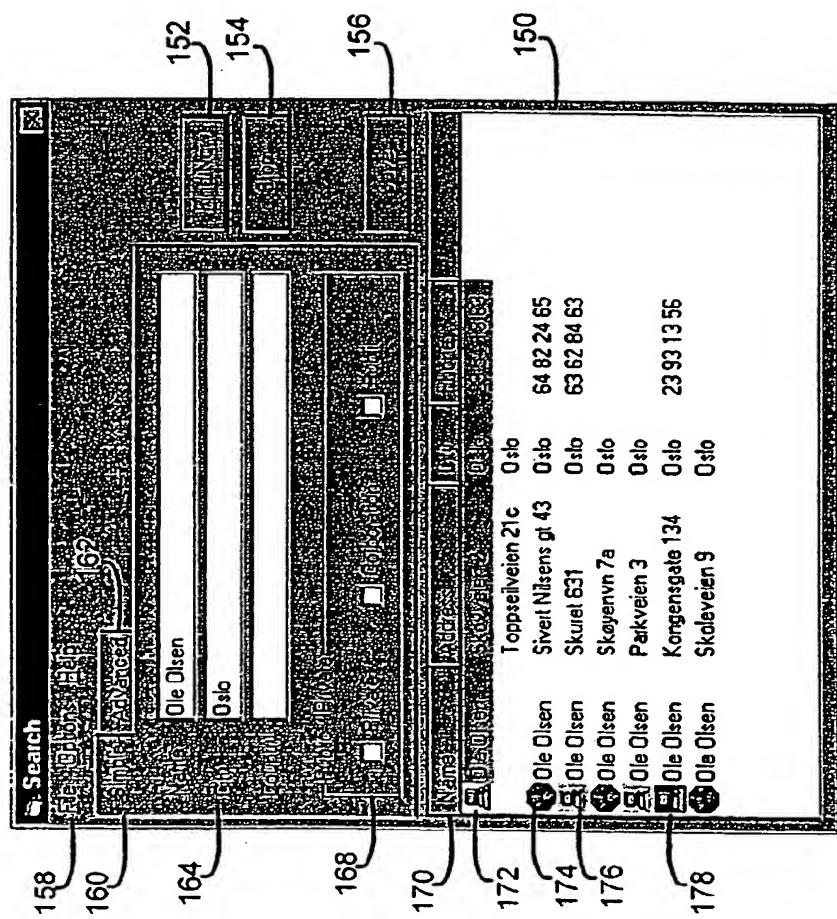


Figure 18

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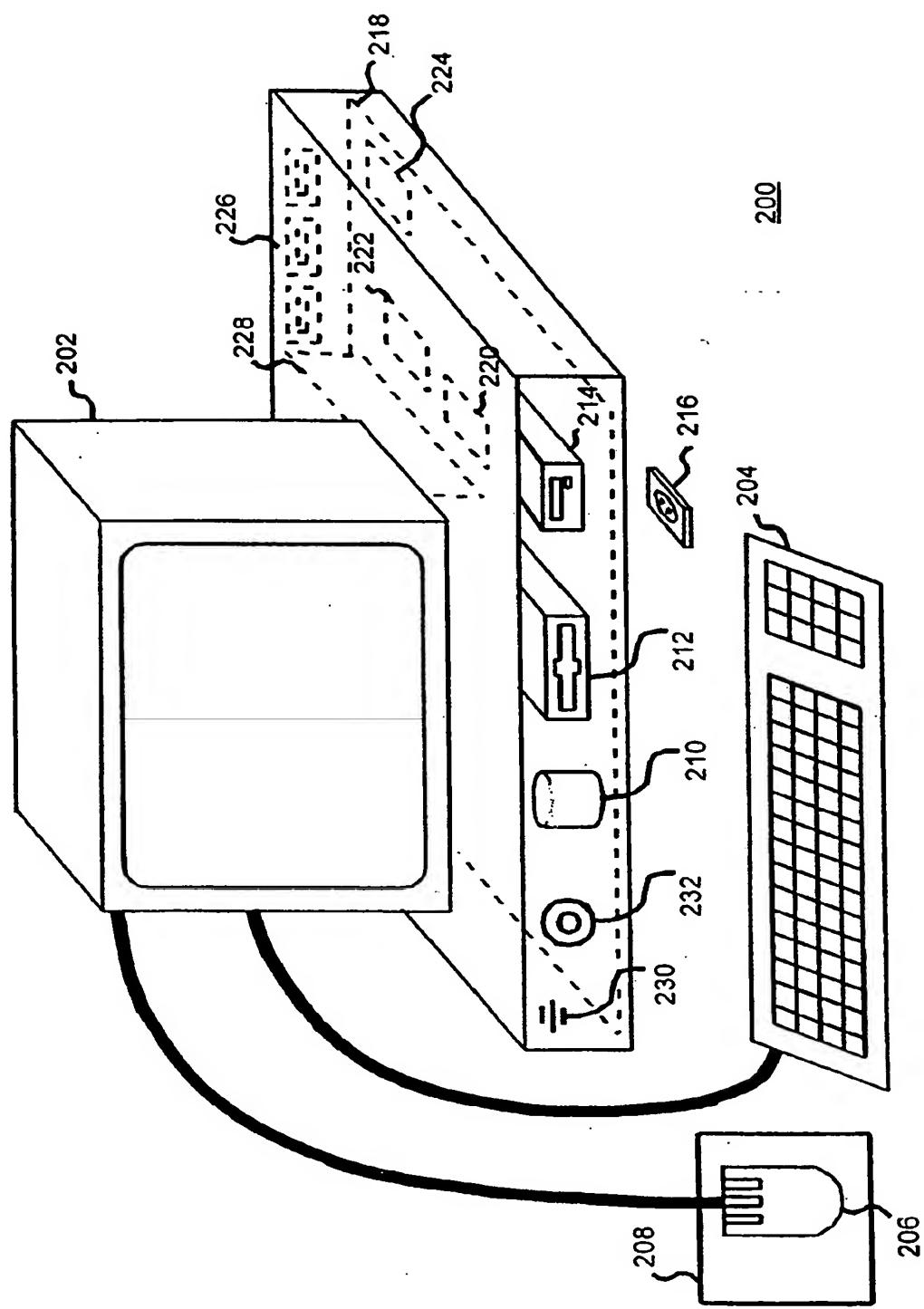


Figure 19

1
INTERNATIONAL SEARCH REPORTInternational application No.
PCT/NO 00/00285**A. CLASSIFICATION OF SUBJECT MATTER****IPC7: G06F 17/30**

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

IPC7: G06F

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

SE,DK,FI,NO classes as above

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US 5761656 A (O. BEN-SHACHAR), 2 June 1998 (02.06.98), column 11, line 17 - line 50, figures 11,12	1,3-8,13-18, 20-22,24,25, 27
A	--	2,9-12,19, 23,26,28
A	WO 9835303 A1 (THE BOARD OF REGENTS OF THE UNIVERSITY OF WASHINGTON), 13 August 1998 (13.08.98), figure 2, abstract	1
A	--	
A	EP 0829811 A1 (NIPPON TELEGRAPH AND TELEPHONE CORPORATION), 18 March 1998 (18.03.98), figure 2, abstract	1
	--	

<input type="checkbox"/>	Further documents are listed in the continuation of Box C.	<input checked="" type="checkbox"/> See patent family annex.
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Date of the actual completion of the international search	Date of mailing of the international search report
28 November 2000	08-12-2000
Name and mailing address of the ISA/ Swedish Patent Office Box 5055, S-102 42 STOCKHOLM Facsimile No. + 46 8 666 02 86	Authorized officer Oskar Pihlgren/LR Telephone No. + 46 8 782 25 00

INTERNATIONAL SEARCH REPORT

Information on patent family members

International application No.

PCT/NO 00/00285

02/11/00

Patent document cited in search report	Publication date	Patent family member(s)		Publication date
US 5761656 A	02/06/98	NONE		
WO 9835303 A1	13/08/98	EP US	1010100 A 5995959 A	21/06/00 30/11/99
EP 0829811 A1	18/03/98	JP	10143539 A	29/05/98

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